

**Annex A**

**SINGAPORE EMERGENCY PATIENT'S CATEGORISATION SCALE**

TRIAGE CATEGORY	DEFINITION OF LEVEL OF ACUITY	TYPICAL PRESENTING COMPLAINT	INITIAL PROVISIONAL DIAGNOSIS
1	Resuscitation & Critically Ill Patients	Cardiac Arrest Trauma arrest Major Trauma Shock States Near-Death Asthma Severe Respiratory Distress Unconscious patients Active Seizures Major Limb Amputations Head Injury with Altered Mental State Chest Pain – Likely to be AMI/Unstable Angina Gastrointestinal Bleed with Shock/Impending Shock Other Presentation of Acute Coronary Ischaemia Syndrome	Traumatic Shock Pneumothroax – Traumatic/Tension Facial Burns with Airway Compromise Head Injury with Unconsciousness Open wound of Chest Hypoglycemia Tricyclic Overdosage Leaking Abdominal Aortic Aneurysm Dissecting Aneurysm Acute Myocardial Infarction with/without Complications Status Asthmaticus Status Epilepticus Multiple Major Trauma Grade 4 Heart Failure Shock of Whatever Cause Unstable Angina Pectoris Acute Stroke with Altered Mental State.

TRIAGE CATEGORY	DEFINITION OF LEVEL OF ACUITY	TYPICAL PRESENTING COMPLAINT	INITIAL PROVISIONAL DIAGNOSIS
2	Major Emergencies (Non-Ambulant)	Chest Pain – Unlikely to be AMI Drug Overdosage – Conscious Severe Abdominal Pains Gastrointestinal Bleed with Normal vital signs Acute Vaginal Bleed with Normal Vital Signs Altered Mental States – Not Unconscious and Normal Vital Signs Moderate Trauma – Non-Ambulant Severe Painful states Head Injury, Alert + Vomiting Mild/Moderate asthma Seizures – Alert on arrival Chest Infection with Breathlessness Persistent Vomiting - ?Cause	Hyperosmolar Non-Ketotic Diabetes Diabetic Ketoacidosis Multiple Rib Fractures Neck/Spinal Cord Injury Ocular Burns Chest Pain – Cause Not Obvious Epiglottitis Ectopic Pregnancy Major Limb Fractures Major Joint Dislocation Major Vertebrologic Syndromes Bronchial Asthma Acute Appendicitis Perforated Viscus Acute Ureteric Colic Acute Urinary Retention Bronchopneumonia Gastrointestinal Bleed – Normal Vital Signs Cholecystitis Severe Sepsis without Shock Acute Psychotic States Acute Cerebrovascular Accident but Alert Acute Pyelonephritis Cancers with Complications Intestinal Obstruction Drug Overdosage with Alert Mental State Acute Exacerbation of Peptic Ulcer

TRIAGE CATEGORY	DEFINITION OF LEVEL OF ACUITY	TYPICAL PRESENTING COMPLAINT	INITIAL PROVISIONAL DIAGNOSIS
3	Minor Emergencies (Ambulant)	Head Injury, Alert, No Vomiting Minor acute Trauma Acute Ankle Sprain Abdominal Pains – Not Severe Headaches Earache/Acute Ear Discharge Foreign Bodies in Orifices and Eyes Mild to Moderate Pains Missed Abortion	Head Injury, alert, No Vomiting Colles Fracture Clavicular Fracture Ankle Sprain Other Minor Fractures Migraine and Similar Headaches Otitis Media/Externa Gastrointestinal Reflux Foreign Bodies of Ear, Nose, Throat, Eyes and Extremities Dysmenorrhoea Symptoms Acute Gastroenteritis Vomiting All Sprains Insect Stings and Snake and Animal Bites Superficial Injuries Hyperpyrexia Urticaria

TRIAGE CATEGORY	DEFINITION OF LEVEL OF ACUITY	TYPICAL PRESENTING COMPLAINT	INITIAL PROVISIONAL DIAGNOSIS	
4	Non-Emergencies	<p>Old Trauma with Residual Disability</p> <p>Sore Throat with Absence of Respiratory Problems</p> <p>Minor Upper Respiratory Illnesses</p> <p>Non-Urgent Surgical Procedures</p> <p>Chronic weakness of Body</p> <p>Non-Urgent Eye Conditions</p> <p>Non-Urgent ENT Conditions</p> <p>Minor Ill-Defined Conditions</p> <p>Requests for Non-Urgent Treatment</p> <p>Request for Certification and General Check-ups</p> <p>Cold Gynecological Cases</p> <p>Non-Urgent Skin Problems</p>	<p>Old Scars</p> <p>Deformities of Bones, Limbs or Spine</p> <p>Joint Contractures</p> <p>Old Fractures</p> <p><u>Non-Urgent Operations</u> :</p> <p>Request for Removal of Metal Plates, Screws</p> <p>Old Unreduced Dislocations</p> <p>Chronic Discharging Wounds</p> <p>Chronic Sprains</p> <p>Cold Lumps and Bumps in the Body</p> <p>Varicose Veins</p> <p>Cyst</p> <p>Requests for Circumcision</p> <p>Patching of Earlobe</p> <p>Removal of Tattoo</p> <p>Removal of Corns, Warts</p> <p>Removal of Keloids</p> <p><u>Weakness of Body</u> :</p> <p>Cerebral Palsy, Spastics</p> <p>Cervical Spondylosis</p> <p>Post Polio</p> <p>Old Hemiplegias, old Strokes</p> <p>Old Paraplegia</p> <p>Osteoarthritis</p> <p>Knees</p>	<p><u>Non-Urgent Eye Conditions</u> :</p> <p>Refractive Disorders of the Eye, Spectacles</p> <p>Pterygium</p> <p>Cataract</p> <p>Defective Vision</p> <p>Squints</p> <p><u>Non-Urgent ENT Conditions</u></p> <p>Chronic Rhinitis</p> <p>Defective Hearing</p> <p>Nasal Polyp</p> <p>Wax in Ears</p> <p><u>Ill Defined Conditions</u></p> <p>Chronic vague Symptoms Like Tiredness, Dyspepsia</p> <p>Upper Respiratory Infections Without Fever</p> <p>Chronic Cough</p> <p>Social Problem – Requests Admission</p> <p>Psychosomatic Problems</p> <p>Chronic Headaches On and Off</p> <p>Insomnia</p>